

Point-of-Care Partners Privacy Policy

Last updated: 08/23/2022

Point-of-Care Partners, LLC ("us", "we", or "our") operates the Rx-Enrollment App (the "App"). This page informs the user of our policies regarding the collection, use and disclosure of Personal Information we receive in conjunction with usage of the App.

We use Personal Information after the user provides consent to electronically submit enrollment into the patient support program. By using the App, the user agrees to the collection and use of information in accordance with this policy.

Personally Identifiable Information Collection and Use

We receive certain Personally Identifiable Information ("PII") that is used to identify the Epic user who initiated use of the App. PII may include but is not limited to name ("Personal Information"). We use Personally Identifiable Information to gather Log Data.

PII is retained by us indefinitely or based on the client's retention policies.

Protected Health Information Collection and Use

While using the App, we receive certain Protected Health Information ("PHI") about the patient in context at the time that the App is initiated.

The PHI is used for the purpose of completing the selected Rx-Enrollment form. To ensure security, the App automatically closes after 10 minutes of inactivity.

PHI is retained by us in a secure AWS server environment.

Secondary use of PHI is limited to usage data.

Certain **Practice and Provider Information ("P&PI")** may optionally be entered in the App.

The P&PI is used exclusively for the purpose of completing the selected Rx-Enrollment submission and patient authorization is always received first.

The P&PI is viewed by authorized team members only, typically for troubleshooting issues. The P&PI is saved by us so that it can be re-used on subsequent enrollment submissions.

The P&PI is used exclusively for the purposes of completing enrollment submissions. For security, the App automatically closes after 10 minutes of inactivity.

Any P&PI which has been entered is automatically saved at the time of entry.

P&PI is retained by us indefinitely. Secondary use of P&PI is limited to usage data.

Log Data

We receive certain data that the EHR software sends whenever the user accesses the App ("Log Data").

This Log Data includes information such as the computer's Internet Protocol ("IP") address and the time and date of app usage.

Log Data is retained by POCP indefinitely.

Patient Communications

Certain **Patient Information** may optionally be entered in the App.

We may use PII to provide information to the patient support program. The patient support program may contact the user after appropriate consent is provided.

Patient Information is used for the purpose of completing the selected Rx-Enrollment support program enrollment using health system information, patient supplied information, and after receiving authorization by the patient or their representative.

Any Patient Information which has been entered is automatically saved at the time of entry. The Patient Information is saved by us so that it can be re-used on subsequent enrollment submissions.

For security, the App automatically closes after 10 minutes of inactivity.

Patient Information is retained by us indefinitely.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. We may use Cookies to provide a better user experience.

Security

The security of Personal Information is important to us. No method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use required and commercially acceptable encryption and user authentication methods to protect Personal Information, we cannot guarantee its absolute security.

Changes to This Privacy Policy

This Privacy Policy is effective as of 08/23/2022 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time; please check this Privacy Policy periodically.

Continued use of the App after we post any modifications to the Privacy Policy on this page will constitute acknowledgment of the modifications and consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify the user by placing a prominent notice on our website.

Contact Us

Please contact us at info@pocp.com with any questions about this Privacy Policy.